

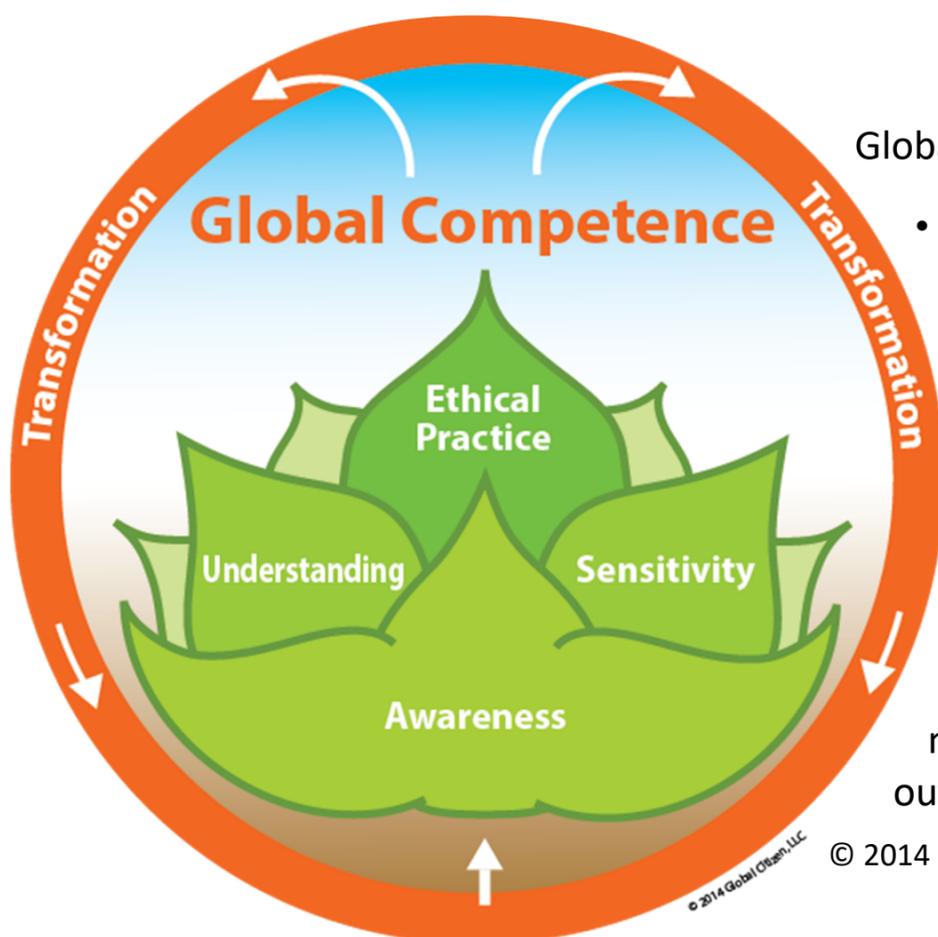
Global Competence

Professional Development Training

Our world is becoming increasingly interconnected, and people from different cultures and countries regularly interact and work together. To succeed in a 21st century global society, professionals need the appropriate knowledge, attitudes, and skills to discern and value cultural similarities and differences, function effectively in a variety of cultural contexts, and optimize the benefits of diversity. Employers widely recognize global competence, also referred to as intercultural competence or cultural intelligence, as a critical skill set in successful professionals.



Global Competence Framework



Global competence is the constellation of

- Awareness
- Understanding
- Sensitivity
- Ethical practice

within an individual or system that enables effective intercultural and cross-country interactions and partnerships that effect social and organizational transformation and result in mutually-beneficial and empowering outcomes for the good of all.

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Global competence includes these **stages**:

- **Awareness:** Increasing our awareness of ourselves in relation to others and consciousness of our similarities and differences
- **Understanding:** Deepening our understanding of diverse people, world history, current events, and our interconnectedness and demonstrating respect for the dynamics of privilege and power among people and countries
- **Sensitivity:** Cultivating an attitude of inclusion, openness to learning, cultural humility, and appreciation for diversity and the strengths each person brings to relationships and work engagements
- **Ethical Practice:** Engaging in ethical, values-driven practices and acting with integrity and global competence in our everyday work and lives



Global Citizen, LLC is an international consulting firm that strengthens the capacity and performance of professional and student leaders to effect social and organizational transformation, advance public health, human rights, and intercultural relations, and deliver mutually beneficial, effective, and high-impact results for a better world.

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